



Miele Warranty Department
Leicester House
17 Leicester Street
Bedworth
Warwickshire
CV12 8JP

PLEASE
AFFIX
STAMP

Product Guarantee Terms and Conditions

The appliance that you have bought is of excellent quality and construction. However we will correct, free of charge any defects in material or workmanship for a period of two years (the Guarantee) from date of purchase subject to the terms and conditions. In order to qualify for the second year of the Product Guarantee, please register your appliance by completing your details overleaf and returning this card or visiting www.miele.co.uk/warranty

Guarantee Conditions

The Miele Product Guarantee:

- will take effect from the time the goods are delivered.
- will only apply to purchases of new Miele appliances from authorised Miele specialist dealers and excludes appliances sold as part of contract developments.
- is non-transferable. In the event of a change of ownership, will not be valid unless Miele has provided its written approval.
- cover services performed only within the UK.

In addition to the correction of defects in material or workmanship during the contract period and subject to exclusions, Miele agrees to bear repair costs. If in the opinion of Miele an appliance is beyond economic repair, Miele reserves the right at its sole discretion to provide customers with a new appliance of equivalent specification. If Miele replaces the appliance, the Guarantee will become invalid.

Miele will not bear costs for repairs where appliance breakdown is due to the following:

- Non-compliance with safety regulations and warnings given in the operating instructions.
- Faults caused by the user through operating errors or lack of care and maintenance.
- Non-domestic or commercial use.
- Use that extends 10,000 operating hours for appliances or 1000 hours for vacuum cleaners
- Intentional damage by the owner or third parties.
- Incorrect installation.
- Faulty repairs or repairs carried out by parties other than Miele or an authorised agent;
- External influences (e.g. weather, transit damage)
- Replacement parts subject to wear and tear e.g. filters.
- Glass breakage and defective light bulbs.
- Visual blemishes such as marks and dents.
- Use of non-approved accessories, care products, dust bags or spare parts.
- Damage to accessories.
- Accidental damage.

Miele shall not be liable for loss of goods, loss of use, or any special, indirect, or pure economic loss, costs, damages, charges or expenses except for liability that Miele are not allowed to exclude by law.

Contact us

Service Queries

Please contact Miele Customer Contact Centre for technical advice regarding your appliance and, if necessary, to arrange a suitable time for a service visit. The Miele Customer Contact Centre is open Monday - Friday between 8.00 a.m. and 8.00 p.m. and Saturday and Sunday between 9.00 a.m. and 5.00 p.m. on the following Service number 0845 365 6600.

Guarantee Queries

If you have any queries regarding your guarantee registration, please contact the Miele Guarantee Department on 0845 365 6640.



Miele
FOREVER BETTER

Your Miele Guarantee



Thank you for choosing Miele. Your appliance will be covered for parts, labour and call out charges for 2 years. Please register your appliance to activate your FREE 2 year guarantee.



Call
0845 365 6640*



Web
www.miele.co.uk/warranty



Post
Simply complete and return this card.

If your new purchase features a promotional guarantee longer than 2 years, you only need to return the relevant registration provided, not this card.

Please register to activate your FREE 2 year warranty – FOR UK RESIDENTS ONLY

Product Details

Date of Purchase: Model No: Serial No (Nr Number) Purchase Price: (to nearest £1)

Appliance description

Retailer

Customer Details

Mr/Mrs/Ms Miss/Other Initials Surname Date of Birth (optional)

Telephone (please include your STD code) Mobile

Email Address

House Number Address

Postcode

Miele take your privacy seriously and will never release your data outside the Miele group or its appointed companies. From time to time we would like to use your personal details and information we obtain from other sources for customer services and administration, for marketing and to analyse your purchasing preferences. We or our appointed companies may contact you by mail, telephone, e-mail or other electronic messaging services with offers of goods and services or information that may be of interest to you.

By providing us with your telephone number or email address you consent to being contacted by these methods. If you do not wish to receive future communication from Miele by these methods tick this box .

If you have a preferred method of contact for news from Miele please select from e-mail or post .

Mat. Nr. 6211683
2 year guarantee

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